Be Informed
About What Might Happen

Some of the things you can do to prepare for the unexpected, such as assembling an emergency supply kit and making an emergency plan are the same regardless of the type of emergency. However, it’s important to stay informed about what might happen and know what types of emergencies are likely to affect your region. For more information about specific types of emergencies, visit www.ready.gov.

Be prepared to adapt this information to your personal circumstances and make every effort to follow instructions received from authorities on the scene. Above all, stay calm, be patient and think before you act. With these simple preparations, you can be ready for the unexpected.

In addition to your personal preparedness, consider getting involved in neighborhood and community emergency preparedness activities. Assist emergency planners and others in considering the preparedness needs of the whole community, including people with disabilities and others with access and functional needs. Communities are stronger and more resilient when everyone joins the team. People with disabilities often have experience in adapting and problem solving that can be very useful skills in emergencies.

Prepared Makes Sense For People with Disabilities, Others with Access and Functional Needs and the Whole Community.

Get Ready Now.

This information was developed by the US. Department of Homeland Security in consultation with AARP, the American Red Cross and the National Organization on Disability and updated by the FEMA Office of Disability Integration and Coordination.

1 Get a Kit
Of Emergency Supplies

The first step is to consider how an emergency might affect your individual needs. Plan to make it on your own, for at least three days. It’s possible that you will not have access to disaster assistance, a medical facility or even a drugstore. It is crucial that you and your family think about what kinds of resources you use on a daily basis and what you might do if those resources are limited or not available.

Basic Supplies: Think first about the basics for survival—food, water, clean air and any life-sustaining items you require to maintain your health, safety and independence. Consider two kits. In one kit put everything you will need to stay where you are and make it on your own for a period of time. The other kit should be a lightweight, smaller version you can take with you if you have to leave your home. Recommended basic emergency supplies include:

- Water, one gallon of water per person per day for at least three days, for drinking and sanitation
- Food, at least a three-day supply of non-perishable food and a can opener if kit contains canned food
- Battery-powered or hand crank radio and a NOAA Weather Radio with tone alert and extra batteries for both
- Battery-powered or hand crank cell phone charger
- Flashlight and extra batteries
- First aid kit
- Whistle to signal for help
- Dust mask to help filter contaminated air and plastic sheeting and duct tape to shelter-in-place
- Moist towlettes, garbage bags and plastic ties for personal sanitation
- Wrench or pliers to turn off utilities
- Local maps
- Pet food, extra water and supplies for your pet or service animal
Include Medications and Medical Supplies: If you take medications or use medical supplies on a daily basis, be sure you have what you need on hand to make it on your own for at least a week. You should also keep a copy of your prescriptions as well as dosage or treatment information. It is not possible to have a week’s supply of medications and supplies, keep as much as possible on hand and talk to your pharmacist or doctor about what else you should do to prepare.

If you undergo routine treatments administered by a clinic or hospital or if you receive regular services at home, such as home health care, meals, oxygen or door-to-door transportation, talk to your service provider about their emergency plans. Work with them to identify back-up service providers within your area and the areas you might evacuate to. If you use medical equipment in your home that requires electricity to operate, talk to your healthcare provider about what you can do to prepare for its use during a power outage.

Depending on your needs, Items for your Go Kit may include:

- Extra eyeglasses, hearing aids, if you have them, or have coverage for them
- Extra batteries for hearing aids
- Battery chargers for, motorized wheelchairs or other battery-powered medical or assistive technology devices
- Copies of medical prescriptions, doctors orders, and the style and serial numbers of the support devices you use
- Medical alert tags or bracelets or written descriptions of your disability and support needs, in case you are unable to describe the situation in an emergency
- Supplies for your service animal
- Medical insurance cards, Medicare/Medicaid cards, physician contact information, list of your allergies and health history
  A list of the local nonprofit or community-based organizations that know you or assist people with access and functional needs similar to yours.

A laminated personal communication board, if you might need assistance with being understood or understanding others.

- If possible, extra oxygen, insulin, catheters, or other medical supplies you use regularly
- If you use a motorized wheelchair, have a light weight manual chair available for emergencies. Know the size and weight of your wheelchair, in addition to whether or not it is collapsible. In case it has to be transported

- Even if you do not use a computer yourself, consider putting important information onto a portable thumb drive for easy transport in an evacuation.

Include Emergency Documents: Include copies of your important documents in your emergency supply kits such as family records, medical records, wills, deeds, social security number, charge and bank account information, and tax records. It is best to keep these documents in a waterproof container, such as a waterproof file box or a plastic equipment or life-saving devices that you rely on, include those in your emergency kit as well, and also make sure that a trusted friend or family member has a copy of these documents. Include the names and numbers of everyone in your personal support network, as well as your medical and disability service providers. If you have a communication disability, make sure your emergency information includes instructions for the best way to communicate with you.

Also be sure you have cash or travelers checks in your kits in case you need to purchase supplies.

- If you have allergies or chemical sensitivities, be sure to include items that you are able to use for personal hygiene and for cleanup.

2 Make a Plan
For What You Will Do in an Emergency

The reality of a disaster situation is that you will likely not have access to everyday conveniences. To plan in advance, think through the details of your everyday life. If there are people who assistance you on a daily basis, list who they are and how you will contact them in an emergency. Create your own personal support network by identifying others who will help you in an emergency. Think about what methods of transportation you use and what alternative modes could serve as back-up. If you secure accessible transportation be sure your alternatives are also accessible. If you have tools or aids specific to your disability, plan how you would function without them. For example, if you use a communication device, mobility aid, or service animal, what will you do if these are not available? If you require life-sustaining equipment or treatment such as a dialysis machine, find out the location and availability of more than one facility. For every aspect of your daily routine, plan an alternative procedure. Make a plan and write it down. Keep a copy of your plan in your emergency supply kits and a list of important information and contacts in your wallet. Share your plan with your family, friends, service providers and others in your personal support network.

Create a Personal Support Network: If you anticipate needing assistance during a disaster, make a list of family, friends and others who will be part of your plan. Talk to those people and ask them to be part of your support network. Share each aspect of your emergency plan with everyone in your group, including a friend or relative in another area who would not be impacted by the same emergency. Make sure everyone knows how you plan to evacuate your home, school or workplace, and where they will go in case of a disaster. Make sure that someone in your personal support network has an extra copy of your disaster plan to give to them.

In case of a disaster, know where your family or friends are, and know how to get in touch with them. Share your emergency plan with your family, friends, service providers and others in your personal support network.

Use these devices so they can move you if necessary or help you evacuate. Practice your plan with those who have agreed to be part of your personal support network.

Inform your employer and co-workers about the assistance you will need in an emergency. They will be particularly important if you need to be lifted or carried. Talk about communication difficulties, physical limitations, equipment use and medical procedures. When you are deaf or hard of hearing, discuss the best ways to alert you in an emergency. If you have a cognitive or intellectual disability, be sure to work with your employer to determine how to best notify you of an emergency and what instruction methods are easiest for you to follow. Always participate in exercises, trainings and emergency drills offered by your employer.

Develop a Family Communications Plan: Your family may not be together if a disaster strikes so plan how you will contact another and review what you will do in different situations. Consider a plan where each family member calls, sends a text message or e-mails the same friend or relative in the event of an emergency. It may be easier to make a long-distance phone call than to call across town, so an out-of-town contact, not in the impacted area, may be in a better position to communicate among separated family members. You may have trouble getting through, or the phone system may be down altogether, but be patient. For more information on how to develop a family communications plan, visit www.ready.gov.

Deciding to Stay or Go: Depending on your circumstances and the nature of the emergency, the first important decision is whether you should go or stay. You should always plan for both possibilities. Use common sense and available information to determine if there is immediate danger. In any emergency, local authorities may or may not immediately be able to provide information on what is happening and what you should do. However, you should monitor television radio internet or social media news reports for information or official instructions as they become available. If you specifically told to evacuate or seek medical treatment, do so immediately. If you require additional assistance to evacuate or seek medical treatment, contact your local emergency management office for assistance. If stayed, use the shelter in place in an emergency. In case of a disaster, you may want to visit www.ready.gov to find links to government offices in your area. In addition, wearing masks and avoiding crowds can help prevent the spread of contagious disease.

Consider Your Service Animal or Pets: Whether you decide to stay put in an emergency or evacuate to a safer location, you will need to make plans in advance or your service animal and pets will need special care that will not be as good for your service animal. If you must evacuate, take your pets with you. If possible, however, if you are going to a public shelter, it is important to remember that only service animals may be allowed inside. Plan in advance for shelter alternatives that will work for both you and your animals. Consider loved ones or friends outside of your immediate area, pet-friendly shelters and veterinarians who would be willing to take in you and your pets in an emergency. For more information about pet preparedness, visit www.ready.gov.

Staying Put: Whether you stay at your home or elsewhere, there may be situations when it’s simply best to stay where you are and avoid any uncertainty outdoors. Consider what you can do to safely shelter-in-place alone or with friends, family or neighbors, also consider how a shelter designated for the public would meet your needs. Work with local emergency managers and others in your community on preparing shelters in advance to meet the access and functional needs of children and adults with disabilities (go to www.fema.gov or call 1-800-BE-READY or 1-800-621-3362/TDD to learn more about functional needs supported in general population shelters). If you have options and decide to stay put and shelter in place, consider that you may be without electricity, phone service and accessible roads for days or longer, depending on circumstances.

Evacuation: There may be conditions in which you will decide to get away or there may be situations when you may be ordered to leave. Plan how you will get away and anticipate what you will go. Choose several destinations in different directions so you have options in an emergency. Ask about evacuation plans at the places where you spend time including work, school, community organizations and other places you frequent. If you typically rely on elevators, work with others to develop back-up plans for evacuation in case they are not working.

Fire Safety: Plan two ways out of every room in case of fire. Check for items such as bookcases, hanging pictures, or overhead lights that could fall and block an escape path. Check hallways, stairwells, doorways, windows and other areas for hazards that may keep you from safely leaving a building during an emergency. Secure or remove furniture and objects that may block your path. If there are aspects of preparing your home or workplace that you are not able to do yourself, enlist the help of your personal support network.

Contact Your Local Emergency Information

Mayor’s Office: The Mayor’s Office maintains emergency management office’s maintain registries for people with disabilities. Some registries are only used to collect planning information, others may be used to offer assistance in emergencies. These may include names and information to a registry. Be sure you understand what you can expect. Be aware that a registry is NEVER a substitute for personal preparedness. Even if the registry may be linked to first responders, assistance may not be available for hours or days in a disaster. Contact your local emergency management agency to see if these services exist where you live or visit www.ready.gov to find links to government offices in your area. In addition, wearing masks and avoiding crowds can help prevent the spread of contagious disease.

Finance:
- Arrange electronic payments for your paycheck and federal benefits.
- The Direct Express® prepaid debit card is designed as a safe and easy alternative to paper checks for people who don’t have a bank account. Sign up is easy, call 1-877-227-3333 (1-877-MY-DEBIT), and enter “099” or sign up online at www.USDirectExpress.com. Signing up for direct deposit or the Direct Express card is a simple but important step that can help you protect your family’s access to funds in case the unthinkable were to happen. If you or those close to you are still receiving Social Security or other federal benefits by check, please consider switching to one of these safer, easier options today.